

Australian Air Express

How Resolve SFM helped Australian Air Express cut costs, reduce risk and mitigate their environmental impact.

OVERVIEW

Australian Air Express appointed us to set up and maintain a Facilities Management framework that balanced best practice and cost efficiency. Through a series of audits, consolidations and implementations, we delivered world-class facilities management while reducing expenditure and improving environmental outcomes at the same time.

RESULTS

\$1M in savings

Over the 4 years of the contract, we saved Australian Air Express more than \$1M by renegotiating contracts, monitoring energy consumption and introducing new energy initiatives, reducing duplications, and implementing tighter financial control. We even found a duplication in base-building maintenance that saved \$400k once resolved.

Reduced risk

We reduced Australian Air Express's risk significantly by ensuring cost transparency, implementing asset lifecycle management, and introducing a centralised asset database and management plan. Our highly skilled facilities management staff made sure Australian Air Express consistently met statutory and regularity maintenance compliance.

30% waste reduction

We introduced a recycling program across Australian Air Express's nation-wide facilities, reducing their landfill contribution by 30%. We also rolled out LED high bay lights across a number of warehouses nationally, reducing energy consumption and carbon output.



FACILITY TYPE

Airport Freight Handling



LOCATION

National



CONTRACT TERM

4 years +1



CONTRACT VALUE

\$8m+ per annum



PORTFOLIO

29 properties

Australian Air Express

WHAT WE DID

When we began work on the Australian Air Express contract, our first step was to complete an initial audit of the nation-wide portfolio. We checked for statutory compliance, health and safety regulation breaches or non-conformances, and identified critical plant and equipment requiring maintenance.

We rolled out a series of comprehensive changes during the contract, including:

- Terminating and negotiating all service agreements
- Introducing a new national integrated services contract covering cleaning, waste, recycling, pest, hygiene, sanitary, landscaping and consumables
- Conducting a national audit by a qualified surveyor
- Conducting structured inspections and audits to all facilities
- Developing standardisation for each facility
- Consolidating vendors and transactions to ensure year-on-year savings
- Setting up a 24/7 Help Desk
- establishing a web-enabled system and centralised finance and accounting system for contractor invoicing

PORTFOLIO

The Australian Air Express portfolio consists of 29 properties throughout Australia, ranging from high-rise offices to substantial warehousing and lower-level office facilities.

